



Debby Cannon, Ph.D., CHE

Dr. Debra (Debby) Cannon is the Director of the Cecil B. Day School of Hospitality in the Robinson College of Business at Georgia State University. On the faculty since 1991, Dr. Cannon's areas of specialization include human resources and quality service management. She has extensive industry experience including property and corporate-level positions with Hyatt Hotels and Ritz-Carlton Hotel Company. Cannon was on the team that wrote the Ritz-Carlton's first application for the Malcolm Baldrige National Quality Award.

Dr. Cannon has published in a variety of hospitality research journals and hospitality textbooks. She is the co-author of *Training and Development for the Hospitality Industry* published by the Educational Institute of the American Hotel and Lodging Association (2002). Cannon was the founding Executive Editor of the *Journal of Applied Hospitality Management*.

Dr. Cannon has conducted numerous professional development programs around the world for the hospitality industry. She has made presentations at the annual conferences of the International Council of Hotel, Restaurant and Institutional Education (CHRIE) and the Club Managers Association of America (CMAA), the Institute for Tourism Studies in Macao, China and the International Symposium on Green Tourism and Hospitality Management in Guangzhou, China.